

VersaTread/VersaCap Limited Lifetime Residential Warranty

Versatrim provides the following conditional limited warranty of its **Versatrim**[™] VersaTread/VersaCap for the lifetime of the original purchaser:

- The glue joints on the VersaTread Round between the floor and the fused in PVC molding will not come apart due to normal residential use.
- The glue joints on the Versatread Square will not come apart during normal residential use.
- We do not warrant any of the floors performance or quality.

The Versatrim limited warranty of its **Versatrim**[™] VersaTread/VersaCap is made subject to the following conditions:

1. The VersaTread/VersaCap must be installed properly in accordance with Versatrim installation instructions. The instructions may be obtained through a retailer or at www.installationadvice.com
2. The VersaTread/VersaCap must be in its original installation and purchased by the first consumer purchaser. Proof of purchase (store receipt) is required.
3. The VersaTread/VersaCap must be used only indoors.
4. The limited warranty does not apply to water damage, including but not limited to water damage caused by flooding, standing water (water that remains on the VersaTread/VersaCap longer than 5 minutes), leaking pipes, household mechanical failures, appliance leaks, pet urine or any other type of exposure to moisture, humidity or extreme temperature.
5. This limited warranty does not cover variations of color shade or texture of the VersaTread/VersaCap you purchase from those shown on samples or photographs.
6. This limited warranty covers replacement of the defective product or a refund of the original purchase price, at the option of Versatrim. It does not cover the cost of installation, freight or any consequential damages.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES MADE BY VERSATRIM COVERING THIS PRODUCT.

The overall stain and wear resistance of **Versatrim**[™] VersaTread/VersaCap is excellent and most spills will wipe off quickly and easily with a clean white cloth. Please feel free to contact our company with any additional questions or concerns.

Important Tips:

- Do not use soap-based detergents on your VersaTread/VersaCap, as these may leave a dull finish.
- Do not use abrasive cleaners, steel wool or scouring powder, as these may scratch your VersaTread/VersaCap.
- Never wax, polish, sand or lacquer your VersaTread/VersaCap.
- If needed, occasionally clean with a cloth or mop (micro-fiber or terrycloth hooded) slightly moistened with a special cleaner made specifically for the type of flooring used.

If you have a warranty claim....

- Contact us and describe the problem. In many instances, we can provide you with a quick solution to correct the situation.
- If you need additional assistance or wish to file a claim, simply call **Versatrim**[™] Customer Care at 1-866-200-8132. Proof of purchase is necessary to verify all warranty claims.
- Our representatives will provide you with helpful information to address your concern, or walk you through the easy steps to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.
- You may also write to us at:
Attn: Claims Department
101 Eastern Minerals Road
Henderson, NC 27537 USA
- Or email your claim to:
support@versatrim.com

